

Great American has launched a new Worker's Compensation claim reporting tool, the First Notice of Loss Application for non-California claims only, written through PacWest.

Benefits associated with using the application to report claims are:

- Instantly establishes a claim in the Great American claim system
- Claim number provided upon submission
- Instant escalation for catastrophic losses
- Gathers critical claim information
- Removes need for duplicate submission of data
- Allows for incident only reporting

To use the app, you will first need to register on the Great American Insured Portal <https://insuredportal.gaig.com/>

After clicking on the link:

1. Click the Request Access link
2. Complete the Policyholder Registration form
3. Confirm the Insured Portal system generated "Identity Verification" email

Once registered, you may access the app at: <https://reportwcclaim.gaig.com>

This reporting method permanently replaces on-line claim reporting through the Network, and is preferred over reporting losses by phone.

Finally, attached please find a helpful FAQ list to guide you through the reporting process and our updated claim filing card for Workers Compensation claims OUTSIDE CALIFORNIA ONLY.